

CERTIFICATE OF ACCREDITATION

No. 1030-042919-0217 Valid until: April 29, 2022

OCCUPATIONAL SAFETY AND HEALTH

CONSULTANT

This certifies that -

ROBERT C. RUBINA

is accredited by this Department as Occupational Safety and Health Consultant pursuant to the Occupational Safety and Health Standards and is authorized to practice as such in the field of occupational safety and health in the Philippines within the validity period.

Given this 29th day of April 2019 at Quezon City, Philippines.

NOEL C. BINAG, CE Executive Director Occupational Safety and Health Center

- □ Lead Auditor/Assessor of QESH Management Systems (ISO 9001, ISO 14001 and OHSAS 18001) and Business Excellence (Malcolm Baldrige and PQA)
- □ Labor Secretary's Awardee (4th GKK) and Individual Awardee (5th GKK)
- Recognized international ESH resource person (Singapore, Malaysia, Indonesia, Vietnam and Brunei)
- □ Fellow of Japan Industrial Safety and Health Association, AOTS and APO
- BS in Electrical Engineering (BSEE) and Bachelor of Business Management (BBM)
- Professional Electrical Engineer (PEE) and Life
 Member of IIEE and SOPI
- ☐ President & CEO of Synerquest Management Consultancy Services Inc.







Safety



In case of emergency, do not panic, follow your emergency procedures.

Please be aware of the emergency exits nearest you.

All are expected to observe the fire and earthquake drills.





COVID-19 ADVISORY

2,539 COVID-19 CASES

were reported today, JULY 8, 2020. As of 9:00PM there are

50,359 CONFIRMED COVID-19 CASES

in the Philippines.

So far, there have been 12,588 Recoveries and 1,314 Deaths.

Source: Department of Health



COVID-19 CORONAVIRUS PANDEMIC

Last updated: July 09, 2020, 00:00 GMT

Graphs - Countries - Death Rate - Symptoms - Incubation - Transmission - News

Coronavirus Cases:

12,154,938

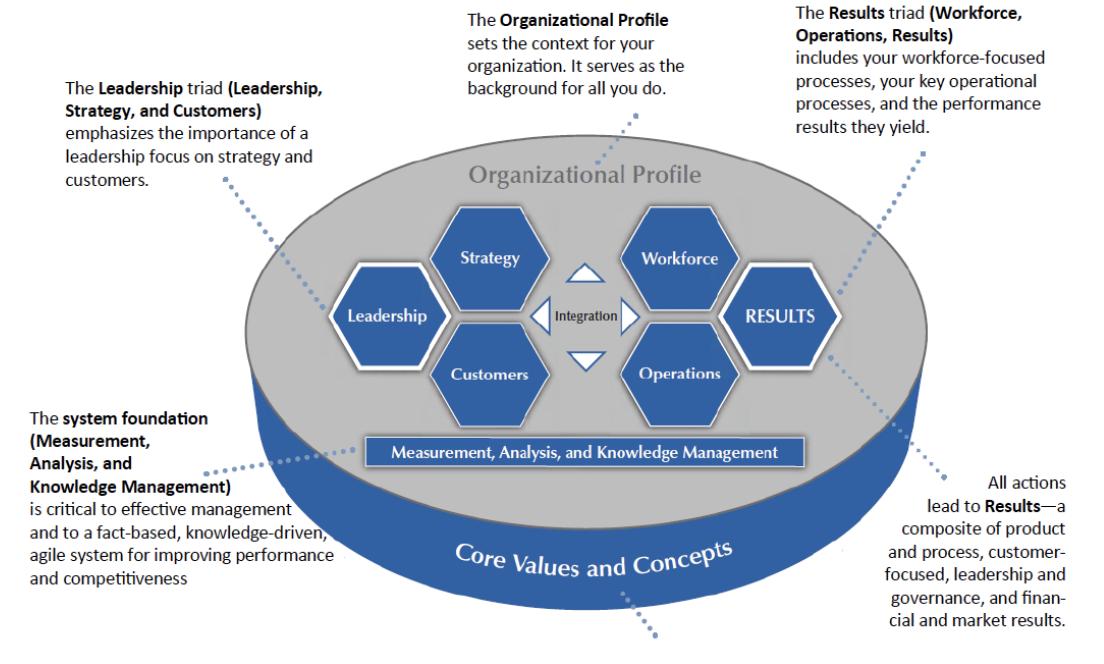
view by country

Deaths:

551,172

Recovered:

7,022,721



The basis of Criteria is a set of **Core Values** and **Concepts** that are embedded in high-performing organizations.

Categories and Items		Point Values	
1 Lea	dership		120
1.1	Senior Leadership	70	
1.2	Governance and Societal Responsibilities	50	
2 Str	ategy		85
2.1	Strategy Development	45	
2.2	Strategy Implementation	40	
3 Cu	Customers		85
3.1	Voice of the Customer	40	
3.2	Customer Engagement	45	
4 Me	asurement, Analysis and Knowledge Management		90
4.1	Measurement, Analysis, and Improvement of Organizational Performance	45	
4.2	Knowledge Management, Information and Information Technology	45	
5 W	orkforce		85
5.1	Workforce Environment	40	
5.2	Workforce Engagement	45	
6 Op	erations		85
6.1	Work Processes	45	
6.2	Operational Effectiveness	40	
7 Res	sults		450

7 Results				450	
	7.1	Product and Process Results	120		
	7.2	Customer-Focused Results	80		
	7.3	Workforce-Focused Results	80		
	7.4	Leadership and Governance Results	80		
	7.5	Financial and Market Results	90		
TOTAL POINTS			1	L,000	

5.1 Workforce Environment: How do you build an effective and supportive workforce environment? (40 pts.)

b. WORKFORCE Climate

(1) Workplace Environment HOW do you ensure workplace health, security, and accessibility for the WORKFORCE? What are your PERFORMANCE MEASURES and improvement GOALS for your workplace environmental factors? For your different workplace environments, what significant differences are there in these factors and their PERFORMANCE MEASURES or targets?

(2) WORKFORCE Benefits and Policies HOW do you support your WORKFORCE via services, benefits, and policies? HOW do you tailor these to the needs of a diverse WORKFORCE and different WORKFORCE groups and SEGMENTS? What KEY benefits do you offer your WORKFORCE?



Workforce support

- 1. personal and career counseling
- 2. career development and employability services
- 3. recreational or cultural activities
- 4. on-site health care and other assistance
- 5. formal and informal recognition
- 6. non-work-related education
- 7. child and elder care
- 8. special leave for family responsibilities and community service
- 9. flexible work hours and benefits packages
- 10.outplacement services
- 11.retiree benefits, including on-going access to services



6.2 Operational Effectiveness: How do you ensure effective management of your operations? (40 pts.)

- c. Safety and Emergency Preparedness
- (1) Safety HOW do you provide a safe operating environment? HOW does your safety system address accident prevention, inspection, root-cause ANALYSIS of failures, and recovery?
- (2) Emergency Preparedness HOW do you ensure that your organization is prepared for disasters or emergencies? HOW does your disaster and emergency preparedness system consider prevention, continuity of operations, and recovery? HOW does your disaster and emergency preparedness system take your reliance on suppliers and PARTNERS into account?



7.1 Product and Process Results: What are your product performance and process effectiveness results? (120 pts.)

b. WORK PROCESS EFFECTIVENESS RESULTS

(2) Emergency Preparedness What are your emergency preparedness RESULTS? What are your current LEVELS and TRENDS in KEY MEASURES or INDICATORS of the EFFECTIVENESS of your organization's preparedness for disasters or emergencies? How do these RESULTS differ by location or PROCESS type, as appropriate?



7.3 Workforce-Focused Results: What are your workforce-focused performance results? (80 pts.)

a. WORKFORCE-Focused RESULTS

(2) WORKFORCE Climate What are your WORKFORCE climate RESULTS? What are your current LEVELS and TRENDS in KEY MEASURES or INDICATORS of your WORKFORCE climate, including those for WORKFORCE health, safety, and security and WORKFORCE services and benefits, as appropriate? How do these RE-SULTS differ by the DIVERSITY of your WORKFORCE and by your WORKFORCE groups and SEGMENTS, as appropriate?



Workforce results factors

- Safety Metrics
 - Injury Rate
 - Illness
- Absenteeism
- Turnover
- Satisfaction
- Complaints (grievances)



What is Occupational Safety and Health (OSH)?



OSH also commonly referred to as health and safety, occupational health and safety (OHS), occupational health, or occupational safety, is a multidisciplinary field concerned with the safety, health, and welfare of people at work.



What is Occupational Safety and Health (OSH)?

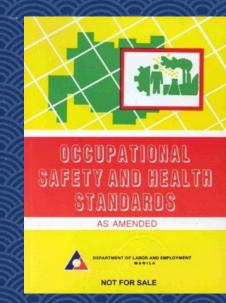
OSH is generally defined as the science of the anticipation, recognition, evaluation and control of hazards arising in or from the workplace that could impair the health and well-being of workers, taking into account the possible impact on the surrounding communities and the general environment.





A. Pre-Covid19

- DO 198 s 2018 or the IRR of RA 11058
- 1978 OSH Standards (as amended)
- DO 202 s 2019 (Telecommuting Law)
- DO 208 s 2020 (Mental Health Law)
- RIRR of RA 9514 (Fire Code of the Phils.)





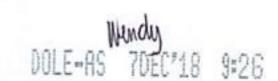


Republic of the Philippines DEPARTMENT OF LABOR AND EMPLOYMENT Intramuros, Manila



Certificate Number: AJA15-0048

DEPARTMENT ORDER NO. 98
Series of 2018



IMPLEMENTING RULES AND REGULATIONS
OF REPUBLIC ACT NO. 11058 ENTITLED "AN ACT STRENGTHENING
COMPLIANCE WITH OCCUPATIONAL SAFETY AND HEALTH STANDARDS
AND PROVIDING PENALTIES FOR VIOLATIONS THEREOF"

- Section 5 Workers' Right to Know
- Section 6 Workers' Right to Refuse Unsafe
 Work
- Section 7 Workers' Right to Report Accidents
- Section 8 Workers' Right to Personal
 Protective Equipment

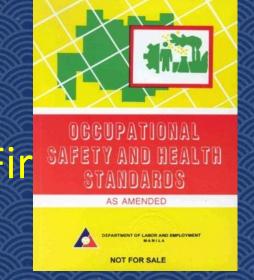


- Section 12 Submission of OSH Program
 - OSH Commitment and Policies (e.g. Mental Health, Drug-free, HIV/AIDS, etc.)
- Section 13 Establishment of OSH Committee
- Section 14 Appointment of Safety Officers
- Section 15 Provision of OH Personnel and Facilities (Treatment Room, Clinic, etc.)
- Section 16 Conduct of 8-hr. Mandatory seminar to all workers



- Section 19 Provision of Worker's Facilities
 - Lactation Room
 - Sleeping quarters (if applicable)

- Section 20 Compliance to all Other Requirements of OSH
 Standards (as amended)
 - Rule 1020 Registration
 - Rule 1940 and RIRR of RA 9514 –
 Inspection Certificate (FSIC)



A. Pre-Covid19

- DO 198 s 2018 or the IRR of RA 11058
- 1978 OSH Standards (as amended)
- DO 202 s 2019 (Telecommuting Law)
- DO 208 s 2020 (Mental Health Law)
- RIRR of RA 9514 (Fire Code of the Phils.)





Republic of the Philippines DEPARTMENT OF LABOR AND EMPLOYMENT Intramuros, Manila



DEPARTMENT ORDER NO. 202 Series of 2019



IMPLEMENTING RULES AND REGULATIONS OF REPUBLIC ACT NO. 11165 OTHERWISE KNOWN AS THE "TELECOMMUTING ACT"

Pursuant to Section 9 of Republic Act No. 11165 or the "Telecommuting Act", the following implementing rules and regulations are hereby issued:



24



- (c) Have the same or equivalent workload and performance standards as those of comparable workers at the employer's premises; provided that the parties may mutually agree to different performance standards that may be more appropriate given the location of the employee is not at the premises of the employer;
- (d) Without additional cost, have the same access to training and career development opportunities as those of comparable workers at the employer's premises, and be subject to the same appraisal policies covering these workers, including the qualification provided on the preceding item;
- (e) Without additional cost, receive appropriate training on the technical equipment at their disposal, and the characteristics and conditions of telecommuting;
 and
- (f) Have the same collective rights as the workers at the employer's premises, including access to safety and health services when necessary as required by Republic Act No. 11058 and Department Order No. 198, Series of 2018, and shall not be barred from communicating with worker's representatives.

The employer shall also ensure that measures are taken to prevent the telecommuting employee from being isolated from the rest of the working community in the company by giving the telecommuting employee the opportunity to meet with colleagues on a regular basis and allowing access to the regular workplace and company information.

Section 5. Data Protection. – The employer and the employee shall agree on minimum standards that will protect personal information and shall utilize available technologies that promote security and privacy.



A. Pre-Covid19

- DO 198 s 2018 or the IRR of RA 11058
- 1978 OSH Standards (as amended)
- DO 202 s 2019 (Telecommuting Law)
- DO 208 s 2020 (Mental Health Law)
- RIRR of RA 9514 (Fire Code of the Phils.)



27

1. Updates on the latest OSH requirements



Republic of the Philippines DEPARTMENT OF LABOR AND EMPLOYMENT Intramuros, Manila





Certificate Number: AJA15-0048

DEPARTMENT ORDER NO. 208
Series of 2020

Guidelines for the Implementation of Mental Health Workplace Policies and Programs for the Private Sector

Jum

Pursuant to Republic Act No. 11036 (Mental Health Act) and Republic Act No. 11058 (An Act Strengthening Compliance with Occupational Safety and Health Standards and Providing Penalties for Violations Thereof), the following guidelines is hereby issued for compliance of all concerned:

Objective

This issuance aims to guide employers and workers in the private sector for effective implementation of Mental Health Workplace Policies and Programs in accordance with the following:

- Republic Act No. 11036 (Mental Health Act) and its Implementing Rules and Regulations (IRR)
- 2. Republic Act No. 7277 (The Magna Carta for Persons with Disability) and its IRR
- 3. Republic Act No. 10524 (An Act Expanding the Positions Reserved for Persons with Disability, amending RA 7277 "Magna Carta for Persons with Disability" and its IRR
- Republic Act No. 11058 (An Act Strengthening Compliance with Occupational Safety and Health Standards and Providing Penalties Thereof and its IRR)
- 5. United Nations Convention on the Rights of Persons with Disabilities (UNCRPD)
- Republic Act No. 11313 (An Act Defining Gender-Based Sexual Harassment in Streets, Public Spaces, Online, Workplaces and Educational or Training Institutions Providing Protective Measures and Prescribing Penalties Thereof)
- 7. Other relevant policy issuances



II. Scope and Coverage

This Guidelines shall apply to all workplaces and establishments in the formal sector including those which deploy Overseas Filipino Workers (OFWs).

The Department of Labor and Employment (DOLE) shall likewise formulate policy guidelines that will integrate the promotion of mental health and the identification and management of mental health problems, including provision of assistance to OFWs and other Filipinos overseas who are at risk or with mental health problems in accordance with the existing health related rules and regulations in providing assistance to OFWs and their families.

III. Formulation of Mental Health Policy and Program

- A. It is mandatory for all workplaces and establishments to formulate a Mental Health Workplace Policy and Program, which shall include the following:
 - Raise awareness, prevent stigma and discrimination, provide support to workers who
 are at risk and/or with mental health condition and facilitate access to medical health
 services.

A. Pre-Covid19

- DO 198 s 2018 or the IRR of RA 11058
- 1978 OSH Standards (as amended)
- DO 202 s 2019 (Telecommuting Law)
- DO 208 s 2020 (Mental Health Law)
- RIRR of RA 9514 (Fire Code of the Phils.)



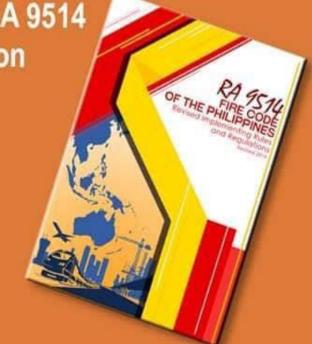
RA 9514-RIRR



The Revised Implementing
Rules and Regulations of RA 9514
will take FULL EFECT on
17 OCTOBER 2019



FOR EBOOK COPY







RA 9514-RIRR



Section 9.0.3.4

What is Fire Safety Mainenance Report (FSMR)?

A written report prepared by the building owner, his/her fire safety practitioner or authorized representative. This is a compilation of the maintenance and testing records kept by the building's engineering and maintenance department, as a pre-requisite for the issuance of FSIC for Business or Mayor's Permit renewal, Certificate of Annual Inspection for Hospitals, DOH License to operate and other permits or licenses being issued by other government agencies.



31

- Chapter VII, Industrial Hygiene of PD 856 -Sanitation Code of the Philippines
- D.O. No. 53-03, IRR of RA 9165, Comprehensive Dangerous Drugs Act of 2002
- R.A. 8504, The Philippine AIDS Prevention and Control Act of 1998
- D.O. No. 73-05, Guidelines for the Implementation of Policy and Program on Tuberculosis Prevention and Control in the Workplace
- RA 7877, "Anti-Sexual Harassment Act of 1995."
- DOLE Department Advisory No. 5, series of 2010, Guidelines on workplace policy and program on Hepatitis B



- D.O. No. 136-14, Guidelines for the Implementation of Globally Harmonized System (GHS) in Chemical Safety Program in the Workplace
- Department Order No. 56-03 series of 2003 or Rationalizing the Implementation of Family Welfare Program (FWP) in DOLE
- Department Circular No.1 series of 2008 or Policy Guidelines Governing the Occupational Safety & Health of Workers in the Call Center Industry
- Republic Act No. 10028 or the Expanded Breastfeeding Promotion Act of 2009



- Department Order No. 178 series of 2017 or Safety and Health measures for Workers who by the Nature of their Work, Have to Stand at Work
 - requires establishments to give "sitting breaks" to both male and female workers
 - ordered business establishments not to require their female employees to wear high heels at work.
- Department Order No. 184 series of 2017 or Safety and Health measures for Workers who by the Nature of their Work, Have to Spend Long Hours Sitting
 - provides that workers "who have to spend long hours sitting at work" should be given regular 5-minute breaks every two hours.



B. Covid-19

- March 8 Proclamation No. 922
- March 12/13 Luzon-wide GCQ/ECQ (until April 14*)
- March 23 RA 11469 (Bayanihan to Heal as One)
- April 7 Extending ECQ until April 30
- April 23 Extending ECQ until May 15
- April 25 PCA issued Covid-19 Protocols
- April 30 DTI and DOLE Interim Guidelines on Workplace Protection and Control of Covid-19







Guidelines on Workplace **Prevention and Control** of COVID-19

Issued by the Department of Trade and Industry (DTI) and the Department of Labor and Employment (DOLE), the guidelines aim to assist private institutions allowed to operate during Enhanced Community Quarantine (ECQ) and General Community Quarantine (GCC) in developing the minimum health protocols and standards in light of the COVID-19 pandemic.

It shall apply to all workplaces, employers, and workers in the private sector.









INCREASE PHYSICAL AND MENTAL RESISTANCE



All workers must practice daily good habits:



Consume nutritious and well-cooked food



Drink plenty of fluids & avoid alcoholic beverages



Sleep at least eight (8) hours a day



Take time to exercise



Take vitamins*

*Companies are enjoined to provide free medicines and vitamins to their employees. They shall also provide referral for workers needing counseling or presenting mental health concerns.









REDUCING TRANSMISSION OF COVID-19



PRIOR TO ENTRANCE IN BUILDINGS OR WORKPLACES,

all employees and workers shall:



Wear face masks at all times and only remove them when eating or drinking



Accomplish the daily **Health Symptoms** Questionnaire and submit to the guard/ designated safety officer*



Have their **temperatures** checked**

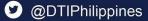


Spray alcohol/sanitizers for both hands and be provided with disinfectant foot baths at the entrance, if practicable

*The Health Symptoms Questionnaire may be accessed thru: bit.ly/DTI-DOLE_workplace-guidelines **For temperatures above 37.5°C even after five (5) minutes of rest, person shall be isolated in an identified area and not allowed entry.









REDUCING TRANSMISSION OF COVID-19

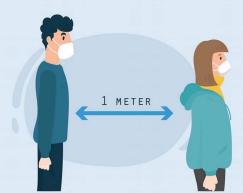




Isolation area should be well-ventilated and disinfected frequently.

Clinic staff assigned to assess workers held in isolation area shall be provided with the appropriate medical-grade Personal Protective Equipment (PPE) by the establishment.

Equipment or vehicle entering the hub operational area must go through disinfection process.





If there is a long queue, roving officers shall instill physical distancing of one (1) meter.









40

REDUCING TRANSMISSION OF COVID-19



INSIDE THE WORKPLACE



DISINFECT

All workplace areas and frequently handled objects, such as door knobs and handles, shall be cleaned and disinfected at least once every two (2) hours.



SANITIZE

All washrooms and toilets shall have sufficient clean water and soap. Sanitizers shall be made available in all areas where workers pass.



PHYSICAL DISTANCING

Workers, whether in office workstations or operations area, shall always practice physical distancing at a minimum of one-meter radius **space** between each other.



NO EATING IN COMMUNAL SPACES

It is best to eat in individual work areas and all wastes shall be properly disposed.

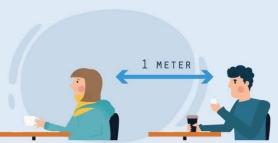






REDUCING TRANSMISSION OF COVID-19





If eating in individual work area is impossible, employer shall ensure that physical distancing is maintained in dining areas with one (1) worker per table, and one-meter distance per worker.

Workers are discouraged from engaging in conversation with masks off.





Tables and chairs shall be cleaned or disinfected before and after use, as well as at the end of the work day.

Canteens and kitchens should be disinfected regularly.























Guide on
Business
Continuity
Planning

amidst Coronavirus Disease 2019 (covid-19)

Table of Contents

roreword	
Introduction	
1 Business Continuity Plans	1
1.1 Business management	
1.2 Human resource management	2
1.3 Process and business functions	2
1.4 Supplier and customer management	3
1.5 Communications	
2 Post Enhanced Community Quarantine (ECQ) Workplace Precautionary	
Measures	3
2.1 Responsibilities of the management	3
Alternative work arrangements	3
2.1.1	3
2.1.2 Personal hygiene and safety awareness	4
2.1.3 Cleanliness of the work environment	
2.1.3.1 Protocols upon entry/exit	4
2.1.3.2 Work environment	
2.1.4 Protocol for determination of necessary medical action	
2.1.5 Accommodation of clients and visitors	
2.1.6 Organizing meetings, events, and deploying employees for field wo	ork 6
2.1.6.1 Before the meeting or event	6
2.1.6.2 During the meeting or event	
2.1.6.3 After the meeting or event	7
2.1.6.4 Deploying employees for field work	7
2.2 Responsibilities of the individual	8
2.2.1 Personal hygiene awareness	8
2.2.2 Cleanliness of the work environment	8
2.2.3 Protocol for determination of necessary medical action	8
2.2.4 Attending meetings, events, and field work protocol	8
Annex A Roles and Responsibilities of the Health and Safety Manager and its	
Alternate	10
Annex B Personal Hygiene Awareness	11
Annex C.1 When to Use a Mask	14
Annex C.2 How to Put On, Use, Take Off, and Dispose of a Mask	15
Annex D Cleanliness of the Work Environment	
Annex E.1 Example of a Health Screening Form for Visitors	
Annex E.2 Example of Notification Form for Employees	18
Temperature Monitoring Log	20
Annex F Relevant Philippine National Standards (PNS) for Business Continuity	
Planning (BCP)	
Information on COVID-19 public advisories	29



DO YOUR PART #FightCOVID19

TAKE CARE OF YOUR

PHYSICAL AND MENTAL HEALTH

DO YOUR PART #FightCOVID19

WHEN FEELING UNWELL

STAY AT HOME

DO YOUR PART #FightCOVID19

STAY AT HOME.

LEAVE THE HOUSE ONLY FOR ESSENTIAL MATTERS.



WHEN OUT IN THE PUBLIC, PROPERLY
WEAR A FACE MASK





#FightCOVID19
#SynerquestCares

DO YOUR PART #FightCOVID19

STAY ONE METER APART.

SOCIAL DISTANCING

DO YOUR PART #FightCOVID19

DISPOSE YOUR PPES PROPERLY

DO YOUR PART #FightCOVID19

MAKE SURE TO

WASH YOUR HANDS



REGULARLY DISINFECT
OBJECTS AND SURFACES THAT ARE

FREQUENTLY USED AND TOUCHED.







PROS:

- 1. No Traffic
- 2. More time for yourself or family
- 3. You're less stressed
- 4. No office distractions
- 5. You save money
- 6. You can work anywhere



CONS:

- 1. You're more prone to distractions
- 2. Internet problems and power outages
- 3. Limited interaction with office mates
- 4. No access to office equipment
- 5. Utility Bills
- 6. Negative perception





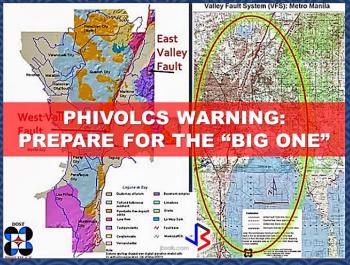


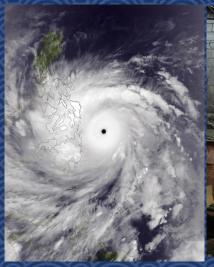
3. What to do in Simultaneous Disaster?



ARE WE READY FOR SIMULTANEOUS DISASTERS?











#EarthquakePH #EarthquakeZambales #iFelt_ZambalesEarthquake

Earthquake Information No.1

Date and Time: 08 Jul 2020 - 08:28 AM

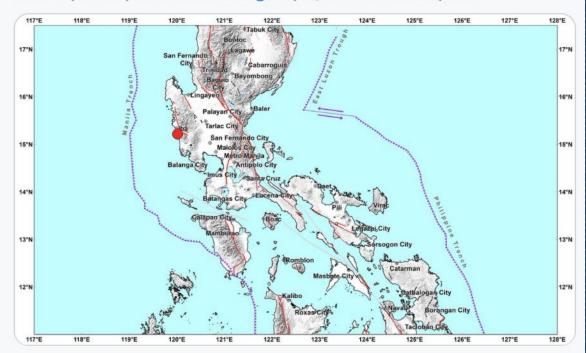
Magnitude = 4.8

Depth = 055 kilometers

Location = 15.21N, 120.01E - 007 km N 40° W of Cabangan

(Zambales)

earthquake.phivolcs.dost.gov.ph/2020_Earthquak.



8:49 AM · Jul 8, 2020

5TEPS During a Strong Farthquake in the Earthquake in times of COVID-19

Immediate life safety is the priority when evacuation after an earthquake is necessary. It is important for the public to understand that an earthquake evacuation takes priority over a COVID-19 Stay-at-Home order. It is also important that risks of COVID-19 spread among the public during evacuations are managed.

Stay safe during and after a strong earthquake. Follow these steps:

Duck, cover and hold during a strong ground shaking.









After the shaking, vacate the building using the safest and fastest way out while observing at least one meter distance.

Do not forget to wear your face mask and bring your emergency bag.



Walk briskly. Do not run.







Proceed to the nearest open space. Observe physical distancing.



Wait for advisory from building management if it is safe to go back

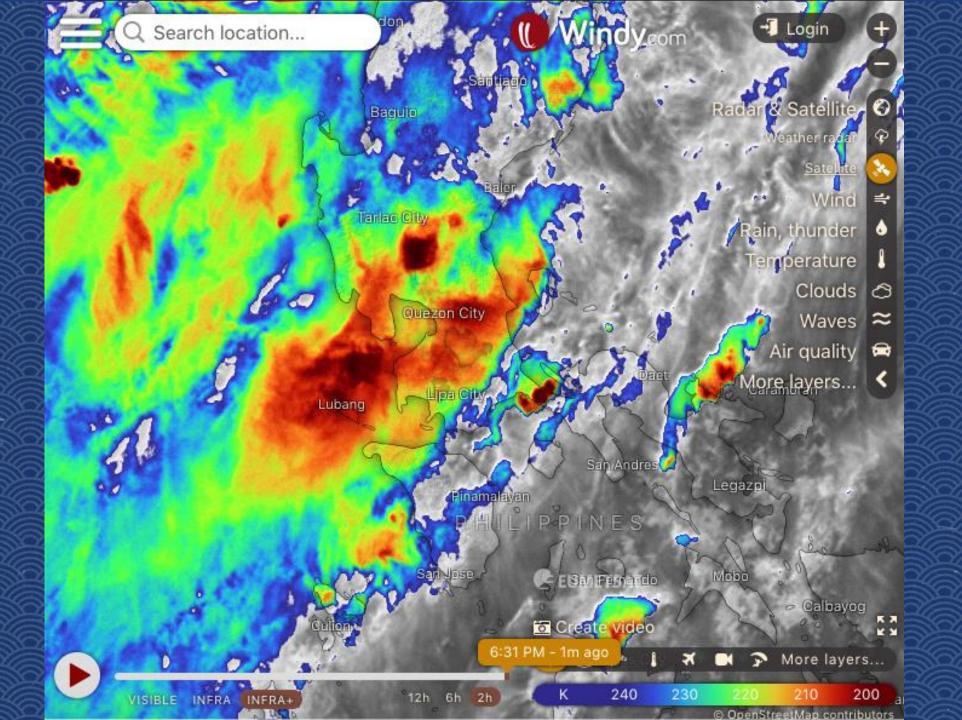




51









53

Heat Index Update

PAGASA Science Garden, Quezon City

10:30 AM - July 8, 2020

Temperature

33.2°C

Humidity

56.5%



Heat exhaustion and heat cramps are POSSIBLE.

HEAT INDEX IN OTHER AREAS

Tuguegarao Cagayan (Luzon)

39°C EXTREME

Occ. Mindoro (Luzon) 42°C DANGER San Jose

La Trinidad Benguet (Luzon)

24°C NO WARNING

Mactan Cebu (Visayas) 34°C EXTREME

Muñoz Nueva Ecija (Luzon)

Gen. Santos S. Cotabato (Mindanao)

Temperature and Humidity Data from the AWS of DOST-PAGASA Heat Index Calculated using NOAA Heat Index Calculator



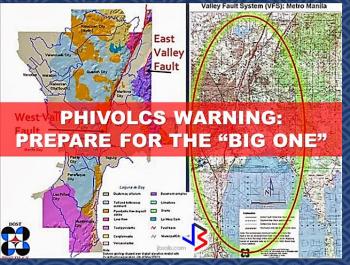


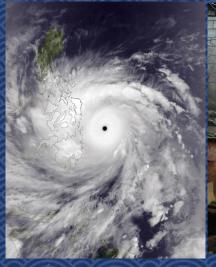




ARE WE READY FOR SIMULTANEOUS DISASTERS?

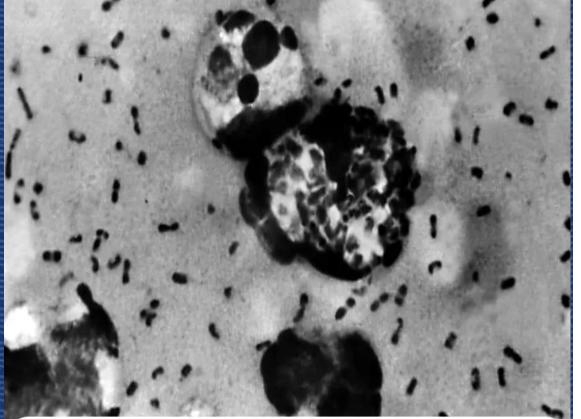












CHINA ISSUES LEVEL THREE WARNING ON BUBONIC PLAGUE

The world is on alert for a risk of Bubonic plague as authorities have issued an epidemic warning level three. A Chinese city is now under emergency measures to prevent the spread of the influenza.













Florida Keys reports 11th case of mosquito-borne dengue fever

By Gabrielle Fonrouge

July 8, 2020 | 2:03pm | Updated



A mosquito larva is seen in a cup as Miami-Dade County Mosquito Control tries to eradicate many of them.

Cotty Imago

Do not conform to the pattern of this world, but be transformed by the renewing of your mind. Then you will be able to test and approve what God's will is—his good, pleasing and perfect will.

Romans 12:2





Engr. Robin C. Rubina LIFE Coach (Motivational Speaker) President & CEO - Synerquest Accredited OSH Consultant - DOLE

<u>synerquest@yahoo.com</u> 77454995/09173178343